



February 1, 2022

Subject: Letter of Commitment for State of Indiana RFP 22-68786, IT Software Value-Added Reseller and Related Services

Dear Mark Hempel,

Lucidia IT is pleased to participate in the IT Software Value-Added Reseller and Related Services RFP response. Lucidia IT, LLC is pleased to offer our commitment as an Indiana WBE / Women Business Enterprise

Lucidia IT, LLC is listed in both the Federal Center for WBE / Women Business Enterprises registry and the IDOA Directory of Certified Firms (IDOA Bidder number: 0000046765). As part of the contract, we will provide the following services:

- Provide the following services for those which we are certified to perform as listed in the state directory:
 - AWS (Select Tier)
 - Architecture, Design, Implementation, and Managed Services
 - Cost Analysis and Optimization
 - Training
 - DevOps
 - CICD Pipelines
 - Infrastructure As Code (Terraform)
 - FireEye
 - Licensing, Implementation, Managed Services and Training
 - KnowBe4
 - Licensing, Implementation, Managed Services and Training
 - Microsoft (Gold Partner)
 - Azure Architecture, Design, Implementation, and Managed Services
 - Azure Cost Analysis and Optimization
 - Licensing Analysis and Optimization
 - Modern Workforce Administration/Procurement (O365/M365)
 - Procurement Portal
 - Cloud Migration
 - Training
 - Rapid7
 - Licensing, Implementation, Managed Services and Training
 - Varonis
 - Licensing, Implementation, Managed Services and Training
 - VMWare
 - Architecture, Design, Implementation, and Managed Services
 - VMWare on AWS/Azure

- Perform these services throughout the duration of the contract.
- Receive 11% of the total bid award.

Please contact me directly if you have any questions regarding Lucidia IT, LLC participation on this opportunity. We greatly look forward to working with the State of Indiana on this exciting project.

Very respectfully,



Janet Stiller

President

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